


Office of Information Practices

# UIPA Record Request Log



Hawaii's Public Records Law  
Chapter 92F, HRS

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**For detailed UIPA Log Instructions,  
Frequently Asked Questions,  
& other training materials:**

- visit OIP's website [hawaii.gov/oip](http://hawaii.gov/oip)
- click on Laws/Rules/Opinions,  
then the UIPA page:  
<http://hawaii.gov/oip/uiipa.html>




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**To log in a written request  
for records...**

- The Excel spreadsheet has **pop-up instructions** ... just mouse over the column heading.


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## Hawaii's Public Records Law

HRS § 92F-18 requires each agency to:

- **Inform employees** of the UIPA's requirements
- Compile a report **using forms prescribed by OIP**
- Ensure that the information remains **accurate and complete**




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## Benefits! ... the UIPA Log helps an agency to:

- **Track** its written requests for records & the agency's response
- **Report** requests & outcomes onto data.hawaii.gov
- **Assist** requesters
- **Calculate** fees & costs
- **Keep** government open





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## The UIPA Log has 3 main parts:

- **Identification**
- **Resolution of requests**
- **Fees & costs**


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UIPA Record Request Log 8.27.12 FINAL (DWyer) CLV - Microsoft Excel

SOH/ HEALTH/ ADMIN SVCS OFFICE													
DEPARTMENT		AGENCY		ALL WRITTEN REQUESTS (Exclude routine requests that are subject to agency's set fees or if no Notice to Requester was sent e.g., birth certificates, UH transcripts)						COMPLEX REQUESTS (Extenuating Circumstances)			
A	B	C	D	E	F	G	H	I	J	K	L	M	N
SOH_HEALTH	SOH/HEALTH/ADMIN SVCS OFFICE	Requester Name or File #	Employee ID	Personal Records Request?	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent
Select from drop-down list in boxes immediately above. Do not enter in remaining columns.		Brief description	Initials ok	If YES, enter only one "X" per box	Enter by month/day/year	If YES, enter only one "X" per box	Enter by month/day/year	For Code if more than one "X"					
Example 1 (typical request) Kim		AB			1/1/12	1/1/12							
Example 2 (personal record) Lee		AB			1/1/12	1/1/12							
Example 3 (personal record) Thompson		AB			1/1/12	1/1/12							
Example 4 (complex request) Thompson		AB			1/1/12	1/1/12							
TOTALS ***													

## The UIPA Log-- First part is:

1. Identification
2. Resolution of requests
3. Fees & costs



UIPA Request Log - Sheet1 - Sheet3

ALL WRITTEN REQUESTS (Exclude routine requests that are subject to agency's set fees or if no Notice to Requester was sent e.g., birth certificates, UH transcripts)													
A	B	C	D	E	F	G	H	I	J	K	L	M	N
DEPARTMENT	AGENCY	Requester Name or File #	Employee ID	Personal Records Request?	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent	Date Agency's Notice Was Sent
Select from drop-down list in boxes immediately above. Do not enter in remaining columns.		Brief description	Initials ok	If YES, enter only one "X" per box	Enter by month/day/year								
Example 1 (typical request) Kim		AB			1/1/12	1/1/12							
Example 2 (personal record)													

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- These are for the agency's benefit to identify the request and who is responsible to work on it.
- The names/ID will not be uploaded to Data.hawaii.gov.

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**Note:** Not every request for personal records would be considered a personal record request under UIPA, Part III.



- For example, it is not a personal records request if the requester seeks records “about” him or her, but the records are not readily accessible because it would require the agency to search through various files not solely dedicated to the requester.
- Also, a request for an unrelated person’s personal records is not a personal records request.

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[illegible]

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### Columns G thru I:

- Date of agency's receipt of request
- Date agency's notice to requester was sent
- Was notice or acknowledgment sent within 10 work days?




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UPA Record Request Log 8.27.12 FINAL (Other) CLV - Microsoft Excel

ALL WRITTEN REQUESTS (Exclude routine requests that are subject to agency's set fees or if no Notice to Requester was sent, e.g., birth certificates, UH transcripts)						
#	Requester Name or File #	Employee ID	Personal Records Request?	Date Agency Received Request	Date Agency's Notice Was Sent	Notice or Acknowledgment Sent Within 10 Work Days
	Brief description	Initials ok	If YES, enter only one "x" per box	Enter by month/day/year		If yes, enter only one "x" per box

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UPA Record Request Log 10.9.12 FINAL (Other) clp - Microsoft Excel

ALL WRITTEN REQUESTS (Exclude routine requests that are subject to agency's set fees or if no Notice to Requester was sent, e.g., birth certificates, UH transcripts)													COMPLEX REQUESTS (Enumerating Circumstances)			REQUESTS GRANTED IN FULL?	
#	Requester Name or File #	Employee ID	Personal Records Request?	Date Agency Received Request	Date Agency's Notice Was Sent	Notice or Acknowledgment Sent Within 10 Work Days	Date Agency's Acknowledgment Was Sent	Dates of Agency's Incremental Responses	Date Completed	# of Weekdays to Complete	Request Granted in Full?	Request Denied in Full?					
	Brief description	Initials ok	If YES, enter only one "x" per box	Enter by month/day/year	Enter by month/day/year	If yes, enter only one "x" per box	Enter by month/day/year				For Each Column: Enter "x" or "n" for "yes" or "no" respectively						
0	Example 1 (Physical request) None	AB		1/23/12	2/1/12				1/23/12	8	x						
01	Example 2 (personal record) Law		x	1/26/12	2/1/12	x			2/1/12	10							
000	Example 3 (not personal record) Anonymous brother	AB		1/20/12	2/1/12	x			2/1/12	10							
0000	Example 4 (complex request) Honolulu News	CD		1/28/12	2/1/12	x	2/6/12	2/21/12, 2/22/12, 2/23/12	2/21/12	23							
0	TOTALS ***										Median						

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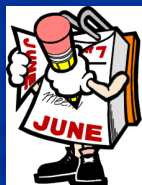
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**Columns J & K:**  
**Complex Requests**  
 (voluminous records or  
 extenuating circumstances):

Is it a complex request?

- Date agency's acknowledgment was sent
- Dates of agency's incremental responses




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UPA Record Request Log 10.9.12 (FINAL) (Other) (ip) - Microsoft Excel													
ALL WRITTEN REQUESTS (Exclude routine requests that are subject to agency's not Rec or First Notice to Requester was sent. E.g. birth certificate, US passport)													
#	Requester Name or File #	Employee ID	Personal Records Request?	Date Agency Received Request	Date Agency's Notice Was Sent	Notice or Acknowledgment Sent Within 10 Work Days	Date Agency's Acknowledgment Was Sent	Dates of Agency's Incremental Responses	Date Completed	# of Workdays to Complete	Request Granted in Full?	Request Denied in Full?	Requester's Comments
	Brief description	Initials	YES, enter only one "x" per box	Enter by month/day/year	Enter by month/day/year	Enter by month/day/year	Enter by month/day/year	Enter by month/day/year					
1	Example 1 (typical request)	AB		1/17/12	1/27/12	x			1/27/12	2	x		
2	Example 2 (personal records)	AB	x	1/18/12	2/1/12	x			2/1/12	10			
3	Example 3 (non personal records)	AB		2/20/12	2/20/12	x			2/20/12	2			
4	Example 4 (complex request)	AB		2/20/12	2/27/12	x			2/27/12	8			
5	TOTALS												

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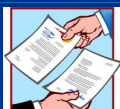
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**The UPA Log--**  
**Second part is:**

**1. Identification**



**2. Resolution of requests**

**3. Fees & costs**

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The screenshot shows the 'LUPA Request Record' spreadsheet. The 'REQUEST RESOLUTION' section is highlighted with a red arrow. The spreadsheet includes columns for dates, request status, and various time metrics. A red arrow points to the 'REQUEST RESOLUTION' header, and another red arrow points to the 'For Column M, enter month/year' instruction. The 'Actual Search Hours' column is highlighted in yellow.

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## *Columns N thru T:* **Request Resolution**

An agency may check off more than one box in this section ... see Example 4.

- Request granted in full?
- Denied in full?
- Denied in part?
- Request withdrawn?
- Unable to respond?
- Requester abandoned or failed to pay fees & costs?
- Lawsuit filed?



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REQUEST RESOLUTION													[No SRS]		
J	K	L	M	N	O	P	Q	R	S	T	U	V	W		
Date Agency's Acknowledgment Was Sent	Dates of Agency's Incremental Responses	Date Completed	# of Weekdays to Complete	Request Granted in Full?	Request Denied in Full?	Request Denied in Part?	Agency Unable to Respond to Request?	Requester Withdrawn?	Request Abandoned or Requester Failed to Pay?	UIPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	Actual Legal Review Hours		
For Column L, enter month/year. Column M will be automatically calculated. For Columns N thru T, IF YES, ENTER ONLY ONE "x" per box. If more than one "x" or if no "x" is entered per box in a box, then the data will not be properly counted in the column total amount.													25 = 15 minutes, 30 = 30 min., 75 = 45 min., 1.0 = 1 hour		
		2/27/12	8	x									0.25		
		2/12/12	20			x							0.50	0.25	
		2/12/12	20										0.75	3.00	
	2/24/12, 3/20/12, 4/20/12	3/27/12	83			x	x			x			95.00	20.50	15.50
Total															

## The UIPA Log-- Third part is:

1. Identification
2. Resolution of requests

### 3. Fees & costs



## UIPA Log, Part 3: Fees & Costs

Automatic Calculations based on agency's input of hours, costs, & fee waivers

- Search, review, segregation fees (SRS)  
-- Fee waivers
- Copy/delivery costs
- Total fees and costs





## Search, Review, Segregation Fees (SRS)

### Q & A

#### ■ Are these fees in OIP's administrative rules?

Yes, at §2-71-31 of "Agency Procedures and Fees for Processing Government Records Requests."

See the rules on OIP's website.



SEARCH, REVIEW, SEGREGATION FEES (SRS)												
(No SRS fees chargeable for personal records requests, but keep track of time)												
S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	
Request Abandoned or Requester Failed to Pay?	UIPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	Actual Legal Review Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE	
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour			Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.		
		0.25			0.25	\$2.50		-\$30.00		\$0.00	-\$27.50	
		0.50	0.25		0.75	\$10.00				-\$10.00	\$0.00	
X		0.75	3.00		3.75	\$67.50		-\$30.00		\$0.00	\$37.50	
	X	95.00	20.50	15.50	131.00	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00	

SEARCH, REVIEW, SEGREGATION FEES (SRS)												
(No SRS fees chargeable for personal records requests, but keep track of time)												
S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	
Request Abandoned or Requester Failed to Pay?	UIPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	Actual Legal Review Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE	
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour			Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.		
		0.25			0.25	\$2.50		-\$30.00		\$0.00	-\$27.50	
		0.50	0.25		0.75	\$10.00				-\$10.00	\$0.00	
X		0.75	3.00		3.75	\$67.50		-\$30.00		\$0.00	\$37.50	
	X	95.00	20.50	15.50	131.00	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00	

UPA Record Request Log 10.11.12: dtp edits - Microsoft Excel

SEARCH, REVIEW, SEGREGATION FEES (SRS)										
(No SRS fees chargeable for personal records requests, but keep track of time)										
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/ Segregation Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour		Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.	
		0.25		0.25	\$2.50		-\$30.00		\$0.00	-\$27.50
		0.50	0.25	0.75	\$10.00				-\$10.00	\$0.00
X		0.75	3.00	3.75	\$67.50		-\$30.00		\$0.00	\$37.50
X	X	95.00	20.50	115.50	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00

UPA Record Request Log 10.11.12: dtp edits - Microsoft Excel

SEARCH, REVIEW, SEGREGATION FEES (SRS)										
(No SRS fees chargeable for personal records requests, but keep track of time)										
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/ Segregation Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour		Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.	
		0.25		0.25	\$2.50		-\$30.00		\$0.00	-\$27.50
		0.50	0.25	0.75	\$10.00				-\$10.00	\$0.00
X		0.75	3.00	3.75	\$67.50		-\$30.00		\$0.00	\$37.50
X	X	95.00	20.50	115.50	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00

UPA Record Request Log 10.11.12: dtp edits - Microsoft Excel

SEARCH, REVIEW, SEGREGATION FEES (SRS)										
(No SRS fees chargeable for personal records requests, but keep track of time)										
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/ Segregation Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour		Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.	
		0.25		0.25	\$2.50		-\$30.00		\$0.00	-\$27.50
		0.50	0.25	0.75	\$10.00				-\$10.00	\$0.00
X		0.75	3.00	3.75	\$67.50		-\$30.00		\$0.00	\$37.50
X	X	95.00	20.50	115.50	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00



UPA Record Request Log 10.11.12 QIP e085 - Microsoft Excel

SEARCH, REVIEW, SEGREGATION FEES (SRS)											
(No SRS fees chargeable for personal records requests, but keep track of time)											
S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	TOTAL Actual Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS FEES CHARGEABLE	
will not be		25 = 15 minutes; 50 = 30 min; 75 = 45 min; 1.0 = 1 hour		Automatically calculated	Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver			Automatically calculated. Negative number does NOT mean that a refund is due.		
		0.25		0.25	\$2.50		-\$30.00		\$0.00	-\$27.50	
		0.50	0.25	0.75	\$10.00				-\$10.00	\$0.00	
X		0.75	3.00	3.75	\$87.50		-\$30.00		\$0.00	\$57.50	
	X	95.00	20.50	115.50	\$1,960.00	\$5,000.00		-\$60.00	\$0.00	\$1,900.00	

## Search, Review, Segregation Fees (SRS)

### Q & A

#### ■ What are fee waivers?

The agency **must** waive **the first \$30** in fees for search, review, and segregation ...

**OR the first \$60 in SRS fees** where the agency finds that the requester has met the requirements under OIP's administrative rules for a **public interest waiver**.



## Search, Review, Segregation Fees (SRS)

### Q & A

#### ■ How are fee waivers recorded on the log?

**Enter** the waiver as a **negative** number ("-\$30.00" or "-\$60.00").

For a **personal** records request, do **not** enter the \$30 or \$60 fee waiver because SRS fees may not be charged in the first place.



UPA Record Request Log 10-11-12 Qip e08r - Microsoft Excel

S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
SEARCH, REVIEW, SEGREGATION (No SRS fees chargeable for personal records requests, but keep track of time)											
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	Actual Legal Review Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE
will not be		.25 = 15 minutes; .50 = 30 min; .75 = 45 min; 1.0 = 1 hour			Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.	
		0.25			0.25	\$2.50		-\$30.00		\$0.00	-\$27.50
		0.50	0.25		0.75	\$10.00				-\$10.00	\$0.00
X		0.75	3.00		3.75	\$67.50		-\$30.00		\$0.00	\$37.50
	X	95.00	20.50	15.50	131.00	\$1,960.00	\$5,000.00	-\$60.00		\$0.00	\$1,899.00

UPA Record Request Log 10-11-12 Qip e08r - Microsoft Excel

S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
SEARCH, REVIEW, SEGREGATION FEES (SRS) (No SRS fees chargeable for personal records requests, but keep track of time)											
Request Abandoned or Requester Failed to Pay?	UPA Lawsuit Filed Against Agency?	Actual Search Hours	Actual Review/Segregation Hours	Actual Legal Review Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE
will not be		.25 = 15 minutes; .50 = 30 min; .75 = 45 min; 1.0 = 1 hour			Automatically calculated		Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.	
		0.25			0.25	\$2.50		-\$30.00		\$0.00	-\$27.50
		0.50	0.25		0.75	\$10.00				-\$10.00	\$0.00
X		0.75	3.00		3.75	\$67.50		-\$30.00		\$0.00	\$37.50
	X	95.00	20.50	15.50	131.00	\$1,960.00	\$5,000.00	-\$60.00		\$0.00	\$1,899.00

UPA Record Request Log 8-27-12 FNALI (OTter) CLV - Microsoft Excel

Y	Z	AA	AB	AC	AD	AE	AF
ARCH, REVIEW, SEGREGATION FEES (SRS) (No SRS fees chargeable for personal records requests, but keep track of time)				COPY/DELIVERY COSTS (Exclude SRS Fees)			
TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Column AB: Minus \$60 Fee Waiver: The agency must grant the \$60 public interest fee waiver for a government record request when (1) the request for such waiver is supported by a statement of facts, including the requester's identity, and (2) the agency finds that the waiver would be in the public interest. § 2-71-32 (b) H.A.R. A \$60 public interest fee waiver is in the public interest when (1) the requested record pertains to an agency's operation or activities (but the record's relative importance to the public is not applicable in applying the waiver); (2) the record is not readily available in the public domain; and (3) the requester has the primary intention and actual ability to widely disseminate information from the government record to the general public at large. § 2-71-32 (b) H.A.R. Enter as a negative number ~60* in this box if the public interest fee waiver is granted by the agency. (See Example 4.) Do not enter the \$60 fee waiver if this is a personal record request (see Example 2) or if the \$30 fee waiver is granted (see Examples 1 and 3.)	Column AE: Minus \$60 Fee Waiver: The agency must grant the \$60 public interest fee waiver for a government record request when (1) the request for such waiver is supported by a statement of facts, including the requester's identity, and (2) the agency finds that the waiver would be in the public interest. § 2-71-32 (b) H.A.R. A \$60 public interest fee waiver is in the public interest when (1) the requested record pertains to an agency's operation or activities (but the record's relative importance to the public is not applicable in applying the waiver); (2) the record is not readily available in the public domain; and (3) the requester has the primary intention and actual ability to widely disseminate information from the government record to the general public at large. § 2-71-32 (b) H.A.R. Enter as a negative number ~60* in this box if the public interest fee waiver is granted by the agency. (See Example 4.) Do not enter the \$60 fee waiver if this is a personal record request (see Example 2) or if the \$30 fee waiver is granted (see Examples 1 and 3.)	Net Copy/Delivery Costs CHARGEABLE to Requester	EXCLUDE redacted copy costs
Automatically calculated	Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver	Enter as a negative number ~60* in this box if the public interest fee waiver is granted by the agency. (See Example 4.) Do not enter the \$60 fee waiver if this is a personal record request (see Example 2) or if the \$30 fee waiver is granted (see Examples 1 and 3.)				
		-\$30.00		-\$60.00		-\$37.50	-\$40.00

## Search, Review, Segregation Fees (SRS)

### Q & A

#### ■ What about personal records?

No SRS fees are chargeable for **personal** records requests, but keep track of time.

#### ■ What about net SRS fees?

Net SRS fees chargeable will be **automatically calculated** (without personal record amounts or fee waivers).

UPA Record Request Log 10.11.12: dtp edits - Microsoft Excel											
Home	Insert	Page Layout	Formulas	Data	Review	View	Address				
Normal	Page Layout	Full Screen	Message Bar		Zoom	100%	Zoom to Selection	Arrange All	Unhide	Save Workbook	Switch Windows
	Workbook Views		Show/Hide					Window			Macros
U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF
SEARCH, REVIEW, SEGREGATION FEES (SRS) (No SRS fees chargeable for personal records requests, but keep track of time)									COPY/DELIVERY COSTS (Exclude SRS Fees)		
U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF
Actual Search Hours	Actual Review Segregation Hours	Actual Legal Review Hours	TOTAL Actual SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS CHARGEABLE	Unretrieved copy costs	Retrieved copy costs
.25 = 15 minutes; .50 = 30 min; .75 = 45 min; 1.0 = 1 hour			Automatically calculated	Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver	Automatically calculated. Negative number does NOT mean that a refund is due.					
0.25			0.25	\$2.50		-\$30.00		\$0.00	-\$27.50	\$10.00	\$10.00
0.50	0.25		0.75	\$10.00				-\$10.00	\$0.00	\$15.00	\$15.00
0.75	3.00		3.75	\$67.50		-\$30.00		\$0.00	\$37.50	\$0.00	\$0.00
95.00	20.50	15.50	131.00	\$1,360.00	\$5,000.00	-\$40.00		\$0.00	\$1,300.00	\$40.00	\$30.00

UPA Record Request Log 10.11.12: dtp edits - Microsoft Excel											
<div>HomeInsertPage LayoutFormulasDataReviewViewAdd-Ins</div> <div>Page Break PreviewActive ViewsFormula BarReview ViewingsMailingsZoom100%Zoom to SelectionZoom to SelectionPrevious PagesUnhideWorkspacesSwitch WindowsMacros</div> <div>NormalPage LayoutPage ViewMessage BarView HideWorkspacesSwitch WindowsMacros</div>											
W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH
SEARCH, REVIEW, SEGREGATION FEES (SRS) (No SRS fees chargeable for personal records requests, but keep track of time)								COPY/DELIVERY COSTS (Exclude SRS Fees)			
W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH
Actual Review Hours	TOTAL SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS FEES CHARGEABLE	Comments: Top SRS Fees Chargeable. This column is highlighted in yellow. If a personal record is requested or personal records that might be charged on a request will be assessed after a substantial, based on the hours entered for SRS fees. Note that a negative number in this column does not mean that the requester is entitled to a refund. For total net chargeable, do not enter this column. Look at Column AE.			
50 = 30 1.0 = 1		Automatically calculated	Estimate	Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver		Automatically calculated. Negative number does NOT mean that a refund is due.		The column "Net SRS Fees Chargeable" will show the total dollar amount of SRS fees that may be charged by the agency, which will be reported to disclosure logs.			
								unretrieved copy costs	retrieved copy costs	other costs which may be charged by the agency	Comments
	0.25	\$2.50		-\$30.00		\$0.00	-\$27.50		\$10.00	\$10.00	
	0.75	\$10.00				-\$10.00	\$0.00		\$5.00	\$5.00	
	3.75	\$67.50		-\$30.00		\$0.00	\$37.50			\$0.00	
15.50	131.00	\$1,360.00	\$5,000.00	-\$40.00		\$0.00	\$1,300.00	\$40.00		\$13.00	

UPA Record Request Log 10.11.12: Dip edits - Microsoft Excel


<div> <div> Home Insert Page Layout Formulas Review View Add-Ins </div> <div> Page Break Preview Custom Views Page Layout Full Screen Workbook Views </div> <div> Formulas Error Checking Formula Bar Headings Zoom Zoom In Zoom Out Freeze Panes Undo Redo Save Workbook Switch Windows </div> </div>										
W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG
<b>SEARCH, REVIEW, SEGREGATION FEES (SRS)</b> (No SRS fees chargeable for personal records requests, but keep track of time)								<b>COPY/DELIVERY COSTS</b> (Exclude SRS Fees)		
Actual Legal Hours	TOTAL SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE	Collected copy costs Reflected copy costs Net		
50.50 1.0 = 1	Automatically calculated	Estimate	Enter as a negative number for a personal records request, do not enter \$30 or \$60 fee waiver	Automatically calculated. Negative number does NOT mean that a refund is due.						
0.25	\$2.50									
0.75	\$10.00									
3.75	\$67.50									
15.50	\$181.00	\$1,380.00	\$5,000.00							

**Columns AE & AF:  
Copy/Delivery Costs**

- Gross** copy/delivery costs that agency actually **incurred**, but may not have totally recovered
  - Include copies made for redaction
- Net** copy/delivery costs properly **chargeable** to requester
  - Exclude copies made for redaction
  - Include copies made of electronic record if requester wants them faxed, mailed, or provided in a physical form

UPA Record Request Log 10.11.12: Dip edits - Microsoft Excel													
SEARCH, REVIEW, SEGREGATION FEES (SRS) (No SRS fees chargeable for personal records requests, but keep track of time)				COPY/DELIVERY COSTS (Exclude SRS Fees)				TOTAL FEES AND COSTS					
W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI	AJ
Actual Legal Hours	TOTAL SRS & Legal Review Hours	TOTAL SRS Fees Incurred	Additional Response Fees Incurred But Not Chargeable	Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE	Gross Copy/Delivery Costs that Agency INCURRED	Net Copy/Delivery Costs CHARGEABLE to Requester	TOTAL Fees & Costs ACTUALLY PAID by Requester	TOTAL Net Fees & Costs CHARGEABLE	TOTAL Gross Fees & Costs INCURRED	TOTAL Gross Fees & Costs INCURRED BUT NOT CHARGED
50.50	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
0.25	\$2.50												
0.75	\$10.00												
3.75	\$67.50												
15.50	\$181.00	\$1,380.00	\$5,000.00										
0.25	\$2.50												
0.75	\$10.00												
3.75	\$67.50												
15.50	\$181.00	\$1,380.00	\$5,000.00										
0.25	\$2.50												
0.75	\$10.00												
3.75	\$67.50												
15.50	\$181.00	\$1,380.00	\$5,000.00										

**Columns AG thru AJ:**  
**Total Fees & Costs**  
 (this last section shows the “bottom line”  
 for agency fees & costs)



Agency to input:

- Total fees & costs **actually paid** by requester

Log automatically calculates (for statistical purposes):

- Total net fees & costs **chargeable**
- Total gross fees & costs **incurred**
- Total gross fees & costs **incurred but not charged**

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ON FEES (SRS) Invest, but keep track of time				COPY/DELIVERY COSTS (Exclude SRS Fees)		TOTAL FEES AND COSTS			
AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP
Minus \$30 Fee Waiver	Minus \$60 Fee Waiver	Fees for Personal Records	TOTAL Net SRS Fees CHARGEABLE	Gross Copy/Delivery Costs that Agency INCURRED	Net Copy/Delivery Costs CHARGEABLE to Requester	TOTAL Fees & Costs ACTUALLY PAID by Requester	TOTAL Net Fees & Costs CHARGEABLE	TOTAL Gross Fees & Costs Agency INCURRED	TOTAL Gross Fees & Costs INCURRED BUT NOT CHARGED
Enter as a negative number. For a personal records request, do not enter \$30 or \$60 fee waiver.	Automatically calculated. Negative number does NOT mean money refund is due.	INCLUDE redacted copy costs	EXCLUDE redacted copy costs	Enter amount, which may be less than column AF	Automatically calculated				
\$80.00		\$0.00	-\$27.50	\$10.00		\$10.00	\$10.00	\$12.50	\$2.50
		-\$10.00	\$0.00	\$15.00		\$5.00	\$5.00	\$25.00	\$20.00
\$30.00		\$0.00	\$37.50	\$0.00		\$0.00	\$37.50	\$67.50	\$67.50
-\$60.00		\$0.00	\$1,800.00	\$40.00		\$1,815.00	\$1,820.00	\$4,710.00	\$5,895.00

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**For detailed UIPA Log Instructions,  
 Frequently Asked Questions,  
 & other training materials:**

- see OIP’s website [hawaii.gov/oip](http://hawaii.gov/oip)
- click on Laws/Rules/Opinions,  
 then the UIPA page:  
<http://hawaii.gov/oip/uipa.html>



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## Need Help?

- Call OIP **586-1400**
- E-mail: **[oiip@hawaii.gov](mailto:oiip@hawaii.gov)**
- OIP website: **[www.hawaii.gov/oiip](http://www.hawaii.gov/oiip)**


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